

# CUSTOMER SATISFACTION



Testimonials from clients who have been on our courses

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“Amazing” – nothing is left out, impact is dynamic and everyone has had a real shake-up and wake-up call. Can't fail to improve your management skills.

ILM Level 5 in Project Management”

“Excellent blend of theory and practical sessions to gain new knowledge in a stunning location.

ILM Level 5 in Project Management”

“This course provides tools and greater insight for improving performance in managing and leading projects. But more than this, it has revitalised and energised me for my work as a project manager

ILM Level 5 in Project Management”

““Fun, fresh and fit”. A whistle-stop tour of Project Management with beautiful countryside to boot.

ILM Level 5 in Project Management”

“I have come away feeling inspired and motivated, excited about taking this back to the workplace and making a change to improve our service – and not just by the views!

ILM Level 5 in Project Management”

“Through this course I have developed my confidence as a Project Manager and look forward to becoming more effective in my work through the knowledge and tools I have gained.

ILM Level 5 in Project Management”

“An amazing, motivated and inspirational course.

ILM Level 5 in Project Management”

“An opportunity to participate in a journey alongside an excellent array of people and learn. I feel that my toolkit has been extended. Excellent trainer.

ILM Level 7 Award in Strategic Leadership”

“Fantastic way to learn and improve your skills. Environment unbelievable, enthusiastic trainer and the chance to meet an interesting group of people to exchange views and theories.

ILM Level 7 Award in Strategic Leadership”

“A very helpful way to gather a wide variety of proven theories and techniques to improve strategic leadership.

ILM Level 7 Award in Strategic Leadership”

“An invigorating and inspirational way to learn amidst the beauty of the Lake District. A positive experience!

ILM Level 7 Award in Strategic Leadership”

“Motivating and refreshing.

ILM Level 7 Award in Strategic Leadership”

“A good paced, knowledge-based course with practical tools to take back to the organisation. Excellent training.

ILM Level 7 Award in Strategic Leadership”

“I was pushed hard to achieve and supported all the way to get where we were all going.

ILM Level 7 Award in Strategic Leadership”

“Chris has equipped me with the tools, knowledge and confidence to take the next career step.

ILM Level 7 Award in Strategic Leadership”

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“Focused leadership techniques endorsed with experiential learning. Coaching techniques were particularly useful. The practice while working was very valuable.

ILM Level 7 Award in Strategic Leadership”

“Chris will take you on a whistle-stop tour of strategic leadership – hang on to your seat!

ILM Level 7 Award in Strategic Leadership”

“Great setting, insightful content, inspiring peeps!

ILM Level 7 Award in Strategic Leadership”

“Energetic and motivating course. Theory combined with hands-on activities in a great setting.

ILM Level 7 Award in Strategic Leadership”

“I found the course very rewarding: brilliant at introducing a range of practical tools and effective techniques. I’ll recommend this course to my unit and line manager.

ILM Level 7 Award in Strategic Leadership”

“Begins to start change by changing managers into leaders.

ILM Level 7 Award in Strategic Leadership”

“I think working together, eating together and living together helped us develop as a team.

ILM Level 5 Award in Leadership & Management Skills”

“Working together with people from other organisations has helped to bring further understanding about leadership in organisations

ILM Level 5 Award in Leadership & Management Skills”

“Great in-depth course with the option of extended help once you have left.

ILM Level 5 Award in Leadership & Management Skills”

“The course challenged me mentally and physically.

ILM Level 5 Award in Leadership & Management Skills”

“Lovely place, great context, very enjoyable.

ILM Level 5 Award in Leadership & Management Skills”

“The teambuilding exercises were a great complement to the lessons we learnt, putting them into practise.

ILM Level 5 Award in Leadership & Management Skills”

“I thought the course was presented in a way which was easy to understand and follow.

ILM Level 5 Award in Leadership & Management Skills”

“Although we all lead differently, that’s actually the right way to lead.

ILM Level 5 Award in Leadership & Management Skills”

“It has been really good to get away from the day job and have some space and inspiration to think things through.

ILM Level 5 Award in Leadership & Management Skills”

“The learning curve is as steep as the landscape around you!

ILM Level 5 Award in Leadership & Management Skills”

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“Don’t let things get bottled up, share and people will be happy to listen and support you.

ILM Level 5 Award in Leadership & Management Skills”

“People relaxed allowing TRUE feelings to rise instigating valuable discussions/outcomes.

ILM Level 5 Award in Leadership & Management Skills”

“Pacy delivery, not much time to be bored and a good balance between activity outside and classroom.

ILM Level 5 Award in Leadership & Management Skills”

“Great insight into developing skills and enhancing knowledge.

ILM Level 5 Award in Leadership & Management Skills”

“The experience that the trainer had was so diverse that he could draw on numerous examples to show how to do and how not to do.

ILM Level 5 Award in Leadership & Management Skills”

“A fast moving inspirational course which utilises a range of teaching methods in beautiful surroundings.

ILM Level 3 Award in Leadership & Management”

“Realising I use some of the points covered, but where I can improve going forward.

ILM Level 3 Award in Leadership & Management”

“It was a positive/enjoyable and open environment where ideas were shared openly and listened to.

ILM Level 3 Award in Leadership & Management”

“Enjoyable experience in a stunning location.

ILM Level 3 Award in Leadership & Management”

“A really positive course that opened my mind to new working practices to improve the overall output of my team.

ILM Level 3 Award in Leadership & Management”

“The combination of classroom and outdoor activities were well balanced and effective in terms of learning and team building.

ILM Level 3 Award in Leadership & Management”

“Good fun, learned a lot, good team building exercises.

ILM Level 3 Award in Leadership & Management”

“The mix of learning and activities made learning fun. A long day made shorter!

ILM Level 3 Award in Leadership & Management”

“Thanks for a food-inspiring 3 days. Really inspiring – want to put into practice. Will be back to Keswick with my Kes-pack! Thanks – it was inspiring/fun/interesting. A great 3-day course, really enjoyed it, thank you.

ILM Level 3 Award in Leadership & Management”

“Brilliant + safe environment to practise coaching and mentoring skills whilst having fun and exercise.

ILM Level 7 Diploma in Executive Coaching & Mentoring”

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“This course enables me to draw on my personal skills, put them into the framework and help me realise my own potential. ‘Powerful process’.

ILM Level 7 Diploma in Executive Coaching & Mentoring”

“The style of delivery, course content and standard of the materials together with the excellent catering has surprised my already high expectations.

ILM Level 7 Diploma in Executive Coaching & Mentoring”

“Absolutely fantastic course which was delivered brilliantly.

ILM Level 7 Diploma in Executive Coaching & Mentoring”

“Completing this course has provided me with an energetic, competent set of basic skills and knowledge from which to grow.

ILM Level 7 Diploma in Executive Coaching & Mentoring”

“Superb course, took loads of positive learning away that will benefit myself and my organisation, hopefully taking me in a new direction, that will only get better!

ILM Level 7 Certificate in Executive Coaching & Mentoring”

“Supportive, informative, professional, enjoyable, thought-provoking and fun.

ILM Level 7 Certificate in Executive Coaching & Mentoring”

“A thoroughly engaging, powerful and illuminating course which allows underpinning knowledge and application of the same.

ILM Level 5 Certificate in Coaching & Mentoring”

“Excellent course materials; challenging and inspiring course content and delivery; fabulous venue and food.

ILM Level 7 Diploma in Executive Coaching & Mentoring”

“Being able to practise the theory and models in a safe environment and obtain timely feedback has been invaluable in improving skills.

ILM Level 7 Certificate in Executive Coaching & Mentoring”

“Beautiful and stimulating environment to take a very different approach to coaching.

ILM Level 7 Diploma in Executive Coaching & Mentoring”

“Excellent working environment to learn and develop.

ILM Level 7 Certificate in Executive Coaching & Mentoring”

“This course has given me the opportunity to explore a wide range of methods.

ILM Level 7 Diploma in Executive Coaching & Mentoring”

“I have achieved my objective! To learn as much as I can and do the best I can and do the best I can – I have certainly done that!

ILM Level 7 Diploma in Executive Coaching & Mentoring”

“So much learning, so much enjoyment, so much reflection and so much food!!

ILM Level 7 Diploma in Executive Coaching & Mentoring”

“The discussion and debate with other delegates is the most valuable point.

ILM Level 7 Certificate in Executive Coaching & Mentoring”

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“Found the week enlightening and enjoyable.

ILM Level 7 Certificate in Executive Coaching & Mentoring”

“A great use of nature (outdoor) and classroom facilitation to create a balanced environment for accelerated learning.

ILM Level 7 Certificate in Executive Coaching & Mentoring”

“A week’s worth of being and feeling fed! (Food for the soul).

ILM Level 7 Diploma in Executive Coaching & Mentoring”

“This was career-changing, a brilliant week where learning was always centric.

ILM Level 7 Diploma in Executive Coaching & Mentoring”

“Cleverly paced and good use of indoor and outdoor space, thinking & practising and kept lively & interesting. Best course I have been on for transferring knowledge and practising in a safe place.

ILM Level 7 Diploma in Executive Coaching & Mentoring”

“Brilliant and safe environment to practice coaching and mentoring skills, whilst having fun and exercise.

ILM Level 7 Diploma in Coaching & Mentoring”

“This course enabled me to draw on my personal skills, put them into the framework and help me realise my own potential. ‘Powerful Process’.

ILM Level 7 Diploma in Coaching & Mentoring”

“The style of delivery, course content and standard of the materials together with the excellent catering has surpassed my already high expectations.

ILM Level 7 Diploma in Coaching & Mentoring”

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ILM Level 7 Diploma in Coaching & Mentoring”

“A thoroughly engaging, powerful and illuminating course which allows underpinning knowledge and application of the same.

ILM Level 7 Diploma in Coaching & Mentoring”

“ Thank you.

ILM Level 7 Award in Strategic Leadership”

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“Meeting people from a range of organisations was inspiring.

ILM Level 7 Award in Strategic Leadership”

“The course was an excellent way to meet new people and share knowledge and best practice in strategic leadership.

ILM Level 7 Award in Strategic Leadership”

“Great choice of delegates working together for a common goal.

ILM Level 7 Award in Strategic Leadership”

“Very informative and enjoyable course, thanks.

ILM Level 7 Award in Strategic Leadership”

“Gained some important Leadership tools which I can take back to my workplace, these will be utilised both locally and nationally in my role as lead nurse.

ILM Level 7 Award in Strategic Leadership”

“Excellent informative course which has the right balance between classroom learning and mentoring outside in the open. Definite recommendation.

ILM Level 7 Award in Strategic Leadership”

“Varied learning environment with good use of outside space which has really helped my learning.

ILM Level 7 Award in Strategic Leadership”

“This has improved my knowledge and thinking in how I need to develop my leadership and future career.

ILM Level 7 Award in Strategic Leadership”

“Well paced, excellent examples and engagement, good seeing other views and problems.

ILM Level 5 Award in Leadership & Management”

“All our needs were taken care of. Learnt a lot. Good outdoor team building. Great accommodation.

ILM Level 5 Award in Leadership & Management”

“I have enjoyed the changing environment of the course (indoor/outdoor) and I found Chris to be fun and highly knowledgeable.

ILM Level 5 Award in Leadership & Management. “

“A great opportunity to learn from others experiences and generate ideas to improve my own workplace.

ILM Level 5 Award in Leadership & Management”

“The benefits of meeting a truly diverse team creates unexpected learning opportunities. Coaching & Team building was very enjoyable, plus going outside was brilliant.

ILM Level 5 Award in Leadership & Management”

“Thought provoking and dynamic – feel energized.

ILM Level 5 Award in Leadership & Management”

“A powerful and enjoyable experience which has left me with a greater understanding of my own skills and areas for development as a leader.

ILM Level 5 Award in Leadership & Management”

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“Great course learnt a lot. Brilliant that it got folk outside and was not death by power point.

ILM Level 5 Award in Leadership & Management”

“More thought provoking than even the first session.

ILM Level 7 Certificate in Strategic Leadership”

“Thought provoking day – thank you.

ILM Level 7 Certificate in Strategic Leadership”

“Valuable content in an incredible location with great people and direction/leadership.

ILM Level 5 Award in Leadership & Management”

“Inspirational environment to learn in, Chris was really supportive and knowledgeable; the examples from a broad range of delegates helped the learning.

ILM Level 5 Award in Leadership & Management”

“Great content, great surroundings, great like minded team of people. I would recommend the course to my colleagues.

ILM Level 5 Award in Leadership & Management”

“Brilliant course and content. Very enjoyable and educating, certainly will recommend.

ILM Level 5 Award in Leadership & Management”

“The course demonstrates, enables and provides the landscape to unleash the power of coaching.

ILM Level 7 Diploma in Coaching & Mentoring”

“Establishing new perspectives is central to the change process.

ILM Level 7 Diploma in Coaching & Mentoring”

“Excellent trainer, thoroughly enjoyed the sessions, feel well equipped to implement a coaching framework, loved it. Thank you.

ILM Level 7 Diploma in Coaching & Mentoring”

“Excellent course, delivered by experienced, knowledgeable coach. Excellent trainer of coaching experience and examples from the trainer – models easily explained. Thank you.

ILM Level 7 Diploma in Coaching & Mentoring”

“Very valuable learning about coaching methodology as well as the opportunity to practice with others in a supportive and fun environment. Brilliant.

ILM Level 7 Diploma in Coaching & Mentoring”

“Really interesting, working with colleagues from other professions outside of education, much better breadth of experience.

ILM Level 7 Certificate in Leadership & Management”

“I felt comfortable with the trainer’s style, which allowed me to contribute positively.

ILM Level 7 Certificate in Leadership & Management”

“Open discussions, non-judgemental approach.

ILM Level 7 Certificate in Leadership & Management”

“This was a very interactive session in a safe accommodating environment, which met the needs of all participants.

ILM Level 7 Certificate in Leadership & Management”



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“Chances to start practicing and reflect on initial progress.

ILM Level 5 in Coaching and Mentoring”

“Participation encouraged.

ILM Level 5 in Coaching and Mentoring”

“Engaging sessions, very interactive.

ILM Level 5 in Coaching and Mentoring”

“I was originally apprehensive about this course, but found it very interesting with the potential benefits at the end being huge.

ILM Level 5 in Coaching and Mentoring”

“Time flew by; excellent balance of learning and reflection breaks, Louise is an excellent trainer and facilitator.

ILM Level 5 in Coaching and Mentoring”

“Coaching books are food for my soul.

ILM Level 5 Certificate in Coaching & Mentoring”

“The tutor (Chris) makes a lot of sense.

ILM Level 7 Award in Strategic Leadership”

“This course helps you think differently about today’s changing environment.

ILM Level 7 Award in Strategic Leadership”

“This was a great learning experience; Dave is a highly knowledgeable and made our classes fun and relevant. I was also fortunate to have a fantastic peer group. I will be keeping in touch with Dave and the group. Thank you.

ILM Level 7 Diploma in Coaching and Mentoring”

“The best set of workshops I’ve attended in my career. Dave is a fantastic trainer and created the ideal environment to learn. Very inspiring, thank you.

ILM Level 7 in Coaching and Mentoring”

“This course is engaging in terms of content and delivery.

ILM Level 7 in Coaching and Mentoring”

“Great learning opportunity, with great people and great fun.

ILM Level 7 Certificate in Strategic Leadership”

“The course was an excellent blend of ‘classroom’ activities and outdoor learning.

ILM Level 7 Certificate in Leadership & Management”

“Lots of learning, fun and outdoor activities with a great group of people.

ILM Level 7 Certificate in Strategic Leadership”

“A great mix of classroom learning, group work and fresh air!

ILM Level 7 Certificate in Strategic Leadership”

“The course has inspired me to return to my position and lead in the best, positive way I can.

ILM Level 7 Certificate in Leadership & Management”

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Results Driven Group have been professional, passionate and very knowledgeable which will ultimately aid my career progression. ILM Level 7 Certificate in Leadership & Management “The course gave me the opportunity to reflect and plan how to improve myself and the business.

ILM Level 7 Certificate in Strategic Leadership”

I learned a huge amount of practical info from the tutors, from others on the course and about myself.

ILM Level 5 Award in Leadership & Management

An equally challenging and rewarding experience that provides a renewed focus on achieving improvement.

ILM Level 5 Award in Leadership & Management

Very knowledgeable tutors and great content. A quick paced course with a good mix of theory and practical tasks.

ILM Level 5 Award in Leadership & Management

“Meeting new people and sharing our experiences whilst applying them to the subject of the day.

ILM Level 5 Award in Leadership & Management”

“Very enjoyable course with plenty of activities to keep the whole group involved.

ILM Level 5 Award in Leadership & Management”

“Enlightening and knowledgeable presentations coupled with fun tasks.

ILM Level 5 Certificate in Leadership & Management”

Packed with useful models that are transferable to real situations with loads of exercises to keep you awake

ILM Level 5 Award in Leadership & Management

“Great help and support from two extremely knowledgeable and charismatic tutors.

ILM Level 5 Award in Leadership & Management”

“Fast moving course to match the fast moving working culture of the UK.

ILM Level 5 Certificate in Leadership & Management”

“The coaching session on Day 2 was amazing I will be using this when I get back to work.

ILM Level 5 Certificate in Leadership & Management”

The time spent with colleagues away from the office has been extremely beneficial in learning what others do and in building relationships.

ILM Level 5 Award in Leadership

An excellent 2 days, lots of positive and constructive ideas and techniques which can be applied practically in the workplace.

ILM Level 5 Award in Leadership

Very supportive leader with vast array of examples to support theory models / techniques and delivered in an engaging manner.

ILM Level 5 Award in Leadership

The course has given me a greater awareness of how my peers perceive what leadership is about and how best to utilise my own strengths.

ILM Level 5 Award in Leadership

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Time for personal reflection and development in a supportive environment with a great group – fantastic; the venue – priceless!

ILM Level 7 Award in Strategic Leadership

Fantastic no-nonsense training – informal plus fun way to discuss and develop important skills and gain perspective.

ILM Level 7 Award in Strategic Leadership

“Great tools to help me achieve my goals and make me a stronger leader!

ILM Level 7 Award in Strategic Leadership”

“Intense, valid and well planned

ILM Level 5 Certificate in Leadership”

This course will change my working relationship with my teams, making positive changes in the future.

ILM Level 5 Certificate in Leadership

Working as one team, sharing knowledge and examining the results, testing the implementation under a real leader.

ILM Level 5 Certificate in Leadership

Great to formalise already existing knowledge and skill sets with the added bonus of significant personal development.

ILM Level 5 Certificate in Leadership

Can I just say a big thank-you for your presentations yesterday, they were excellent and exactly what we required. We wanted the attendees to be able to take something away from the day which we felt was definitely achieved.

ILM Level 5 Award in Leadership & Management Skills

“Peer interaction and support has significantly enhanced the training experience.

ILM Level 7 Cert in Coaching Supervision”

“Fabulous environment, engaged delegates, a good learning experience.

ILM Level 7 Cert in Coaching Supervision”

“Great chance to share knowledge with others. ILM Level 7 Cert in Coaching Supervision”

The residential part of the programme enabled excellent group bonding and dynamics and provided a rich source of peer learning. ILM Level 7 Cert in Coaching Supervision “Highly enjoyable experience – thank you.

ILM Level 7 Cert in Coaching Supervision”

“Group knowledge as always is best, we had a fantastic group.

ILM Level 7 Cert in Coaching Supervision”

“Small groups – excellent way to develop knowledge and sharing experiences.

ILM Level 5 Award in Management Consultancy”

“Relaxed, easy going, positive learning environment.

ILM Level 5 Award in Management Consultancy”

“The best ideas often present themselves in the most unlikely of situations.

ILM Level 5 Award in Management Consultancy”

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“Great discussion with peers from other industries – good debate and increased understanding.

ILM Level 5 Award in Management Consultancy”

“Engaging, interactive and fun.

ILM Level 5 Award in Management Consultancy”

“Good mixture of learning with outdoor reflection time.

ILM Level 5 in Project Management”

“Worthwhile experience, good networking opportunity and excellent venue for the modules.

ILM Level 5 in Project Management”