

Recognitions

Certification, accreditation, endorsements and approvals.



What are they and
what do they mean?



ProTrainings is a pioneering first aid training company, offering over 200 courses with a network of over 1,000 instructors across the UK.

Its mission is to deliver cutting-edge engaging training, utilising both online theory and classroom practical learning.

My company achieves the highest industry accolades for training. Awarding organisations present it with marks of approval to show that training is exceeding standards. This booklet will explain the various types of commendations ProTrainings has been awarded and what they all mean, making it simple for you to understand why we are the best in the business.

I'm proud to introduce you to our company and our achievements, and I hope you decide to make your training our problem, not yours.

Keith Sleightholm
Managing Director,
ProTrainings Europe Ltd.

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Organisation Definitions

Ofqual

The Office of Qualifications and Examinations is a non-ministerial government department that regulated qualifications, exams and tests in England. It is often referred to as the 'exam watchdog'.

Ofsted

The Office for Standards in Education operates in the care of children's education. This ranges from nurseries and nannies to schools. It is responsible for inspecting.

HSE

The Health and Safety Executive is a governing organisation set up to prevent work-related deaths, injuries and ill-health in the workplace. It decides what is required from businesses in the form of first aiders, the provision of first aid kits and related training. Guidance is also provided on exactly what needs to be covered in the training, under the Health and Safety (First Aid) Regulations of 1981.

UK Resuscitation Council

Commonly known as the 'UK Resus Council', this professional body works to promote CPR and defibrillator use, training and equipment. It develops guidelines and educational material to influence policy and standards.

Skills for Health Council

The council is a non-profit organisation developing standards for healthcare across the UK. It informs policy and standards for places that look after public health, such as care homes. Rules and regulations for teaching and assessing first aid skills in the industry are set by this council.

EYFS

The Early Year's Foundation is a Government-led organisation that sets standards for the learning and development of children from birth to 5 years old. They set extra regulatory requirements for courses like paediatrics first aid.

Certifying/Trade Body Organisation

An organisation that delivers its own training in accordance with laws and guidelines. These must follow the HSE's due diligence guidelines. ProTrainings is a certifying organisation for a range of exclusive qualifications, named Vocational Training Qualifications (VTQs).

Awarding Organisations

These are organisations that create qualifications. They are regulated and governed by Ofqual. Training Qualifications UK (TQUK) and FutureQuals are both awarding organisations that ProTrainings uses to deliver regulated qualifications.

Qualification Definitions

Regulated/Accredited

These qualifications are built using an Ofqual framework instead of being designed in-house. This ensures they meet the high standards set by the governing body.

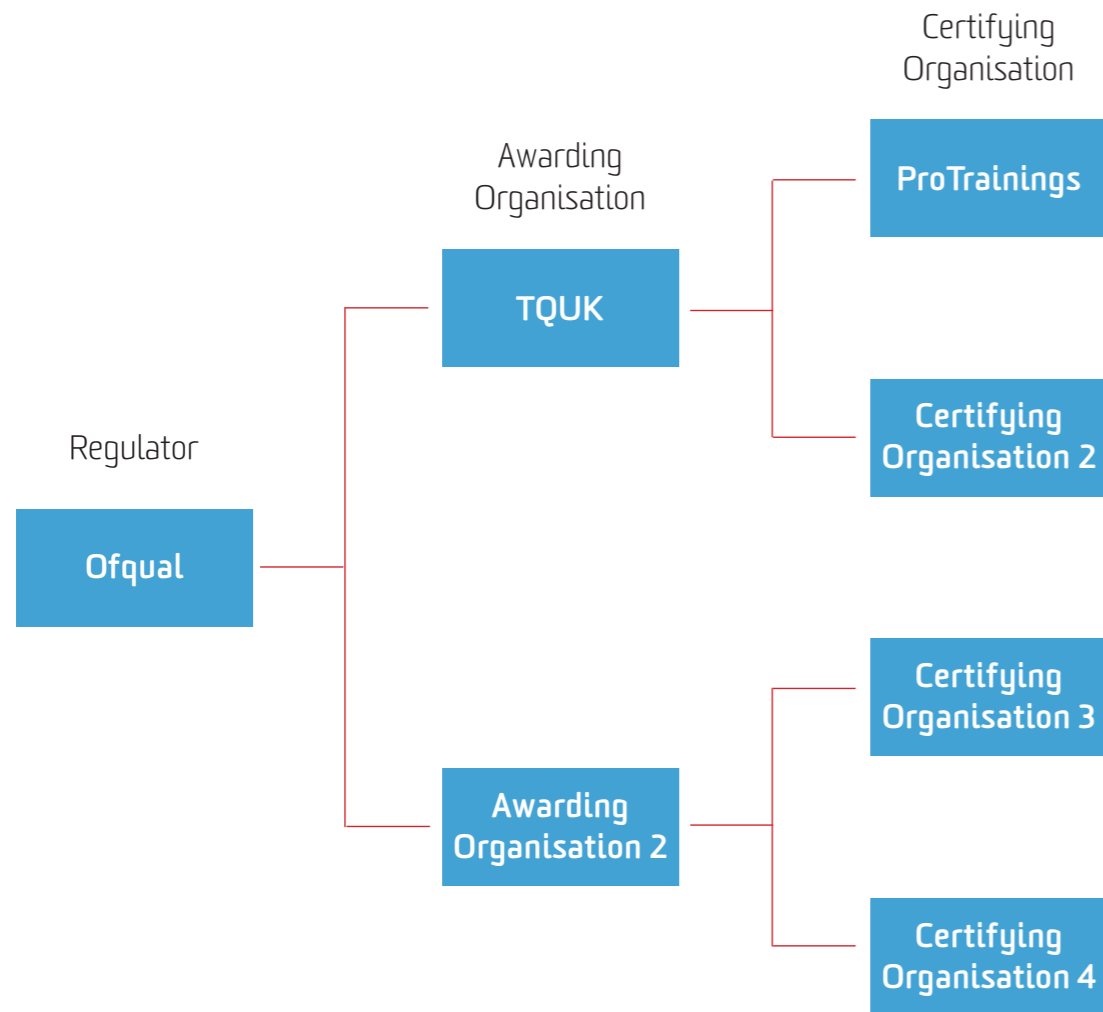
Endorsed

Awarding organisations can approve qualifications created by training providers. An endorsement demonstrates that the course meets high standards, as the awarding organisations are regulated by Ofqual. ProTrainings offers endorsed qualifications by the awarding organisation TQUK.

Trade Body

Courses created by certifying organisations. At ProTrainings, these are referred to as VTQ - Vocational Training Qualifications. These courses are often created using regulated qualifications as a base, but meet due diligence requirements for specific industries and trade bodies.

Ofqual (the training regulator) regulates awarding organisations. In turn, the awarding organisations regulate certifying organisations. This is shown below:



Endorsements, Approvals and Recognitions achieved by ProTrainings.

These badges of honour are not handed out lightly; they involve creating and documenting processes and policies, continuous improvement and quality assurance. Reaching a high standard once is no good - these accolades represent the ability to continuously deliver outstanding training consistently. They also take into account processes for making innovations and improvements to the way training is delivered. It is the equivalent of demonstrating CPD, for businesses.



ISO 9001

The ISO 9000 family of quality management systems standards is designed to help organisations ensure that they meet statutory and regulatory requirements related to products and services.

This accreditation means that ProTrainings has passed an external audit on its management processes, policies and procedures, and conforms to the standard.



ISO 45001

This standard covers occupational health and safety management systems. It was published in March 2018, designed to reduce workplace injury and illness.

Accreditation means ProTrainings complies with standards related to the safety of employees at work, whilst striving to make continuous improvements using reporting and reviews.



ISO 27001

Demonstrating a commitment to protect corporate information and data, online and offline; the ISO 27001 is an internationally-recognised standard which provides the framework for an effective information security management system.

Being awarded this shows that ProTrainings has the necessary security controls in place to protect information from being accessed, corrupted, lost or stolen.



CPD Certification

CPD stands for Continuous Professional Development; a commitment to lifelong learning. It is expected in most professions that individuals should constantly be improving their knowledge in the industries that they operate, through post-qualification learning. Often, CPD is governed by professional bodies in each industry.

Sectors such as nursing or dental require individuals to track their CPD in order to maintain a license to practise. To help with this, ProTrainings provides certificates for all CPD-certified courses, to use as evidence.



CPD Provider of Training Excellence

The 'Provider of Training Excellence' accreditation is a quality symbol demonstrating that ProTrainings has undertaken a rigorous third-party verification of its practices.

It shows that course content is high quality and developed from trusted resources, confirms outstanding learning experience for delegates and verifies customer satisfaction and positive training impacts.



TQUK - Diamond Approved Centre

TQUK, the Ofqual-regulated awarding organisation, award the 'Diamond Approved Centre' status as a quality mark to training suppliers that consistently demonstrate exemplary training delivery and assessment. To achieve this, a company has to pass every external quality assurance visit for 3 consecutive years. TQUK inspects the maintenance and of quality training materials, whether courses, teaching and policies meet the regulatory requirements.



TQUK - Endorsement

As an awarding organisation regulated by Ofqual, TQUK endorses courses created by private training providers. It has endorsed a range of exclusive Vocational Training Qualifications (VTQs) created by ProTrainings. Each course that is approved by the organisation bears this 'Endorsed by' logo, which gives learners confidence that the course has been designed and reviewed to ensure it meets the requirements of Ofqual and the relevant industry.



Skills for Care - Endorsement

A quality stamp, this endorsement is given to learning providers that excel in the field of social care training. ProTrainings was the first to receive this for both online and classroom training. The endorsement has an interesting history, being created off the back of a landmark review into social care - the Cavendish review. The aim of this was to group all of the leading training providers to make it easier to ensure quality when selecting a company to work with.



Skills for Care - Centre of Excellence

The high-test accolade from Skills for Care. This mark of achievement is for companies that consistently demonstrate an outstanding commitment to the needs of learners in the adult social care sector. The company must comply with the model of social care and measure the impact of training on the lives of those who use the services.



National Association of Security Dog Users - Endorsement

Security dog first aid training is mandatory for those in the industry. The NASDU has named ProTrainings an 'affiliate company', endorsing the first aid course it offers. To achieve this, a company must share the values of the association, promoting the welfare, standards and education within the security dog industry.

The association itself is recognised by industry bodies such as the Security Industry Authority and Skills for Security, alongside government organisations like the Home Office and MoD.



Federation of First Aid Training Organisations - Endorsement

This is an independent body for first aid training organisations, offering up to date guidance. ProTrainings is a proud member of this federation.

Useful Websites

ProTrainings Europe Limited
www.ProTrainings.uk

Health and Safety Executive
www.hse.gov.uk

The Resuscitation Council (UK)
www.resus.org.uk

Skills for Health
www.skillsforhealth.org.uk

Office of Qualifications and Examinations Regulation
www.ofqual.gov.uk

Ofsted
www.gov.uk/ofsted

Skills for Care
www.skillsforcare.org.uk

The CPD Standards Office
www.cpdstandards.com

QMS International
www.qmsuk.com

FOFATO
www.fofato.co.uk

NASDU
www.nasdu.co.uk

TQUK
www.tquk.org

ISO
www.iso.org



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