



Certificate in Leadership and Team Skills

ILM Level 3 Accredited

Suitable for line managers who want to maximise the team's performance. This course is perfect for those with management responsibilities but with no formal training.

Effective Line Managers are able to maximise their team's performance by recognising individual team member's capability for any given task and applying appropriate management techniques. This four-day course will provide managers with the skills and know-how to develop their own high performing team and who can confidently deliver the organisational objectives. ILM accredited, this is an engaging and participative course that encourages group debate and discussion. Line managers can share and listen to experiences of best people management practice. To obtain the Certificate, delegates are required to attend each day and submit assignments following each day of learning.

Course Content

Day 1 Module - Understanding Leadership

How to direct your team and recognise the appropriate leadership styles to use

Day 2 Module - Management Communication

Know how to communicate as a manager to achieve good results from the wider team

Day 3 Modules - Understanding Performance and Motivating the Team

Ensure the team delivers department goals by ensuring high standards of behaviour

Day 4 Module - Understanding Good Practice in Coaching

Recognise and develop skills to resolve problems by motivating the team

Benefits to the Business

- Build effective and confident line managers who support their team
- Retain staff thanks to managers managing the team well
- Avoid costs from low quality managerial behaviour
- Ensure a motivated team with high productivity

Benefits to the Delegate

- Gain a new range of management skills to perform the role effectively
- Motivate and engage the team to achieve goals
- Build confidence in coaching colleagues' work, skills and behaviour
- See the bigger picture about the department's performance



Leadership, Management and Wellbeing Training

HR Champions Ltd have been delivering Management Development training since the business was established over 20 years ago. We achieved ILM accredited centre status in 2002 and have since supported hundreds of businesses and thousands of delegates. Our courses and workshops, accredited and non-accredited are designed for all levels; for the novice team member, the aspiring manager, the established senior team as well as uniting those levels together with our team based training.

Our training services are complimented by our first-rate HR consultancy. We provide SMEs with HR and Employment Law advice & support from contracts and disciplinarys through to restructuring and redundancy.



It helped my manager journey



"I particularly enjoyed meeting managers from different industries and hearing their experience. The trainer was excellent at facilitating conversations about real life managerial experience which was complimented by the insightful content."

Mike - The Woods Group

Thank you for opening my mind



"The course was professional, insightful and helpful. The trainer was inspiring, and challenged you to think outside the box. I would encourage anyone in a management role, or considering progression to take this challenge."

Marilyn - Cruise.co.uk

