

Business Process Improvement

 churchillsquareconsulting.virtualinstructorledtraining.com/courses/business-process-improvement/

Introduction:

Perhaps no other skill can yield such immediate results and payback than learning how to improve business processes. Business process improvement efforts can increase quality, reduce costs and waste, increase operational efficiency, and enhance productivity. This course explores the need for a business process focus, the essential steps for process improvement, and the critical success factors for making the effort successful. It provides a practical framework for improving processes, process improvement concepts and techniques, and valuable tips on how to introduce process change into the organization and to get the most from your process improvement effort.

Objectives:

- Describe business process improvement (BPI) business drivers.
- Plan, manage and close requirements for a Business Process Improvement project
- Understand the essential elements of a successful BPI initiative.
- Identify candidate business processes for improvement.
- Understand the essential elements of a successful BPI initiative.
- Identify candidate business processes for improvement.
- Apply a methodology to business process improvement projects.

Course Outline:

Business Process Improvement (BPI) Overview Framework for business process management (BPM) Business process improvement challenges Case for business process improvement Business process improvement benefits Process Measurement Analysis and metrics overview What to measure Benefits of measurement Data types – attribute and variable Data variation and data collection Process Analysis Analysis key concepts, steps, and challenges Analysis Tools / Techniques (SIPOC, Value Stream map, Process map, BOLO, Pareto Chart, Histogram, Scatter Plot, Run Chart, Rolled throughput Yield, Castle Steps) Process Design Process Design Principles Time optimization Techniques Quality Optimization Techniques Value Optimization Techniques Common Design Flaws Process Transformation Identify transformation tasks Four stages of change Resistance to change Process Performance Management Data management Displaying data

Enroll in this course

£1,195.00

Select a start date for your 2 Days course

- 2023-03-27 10:00:00_2023-03-28 17:00:00
- 2023-09-25 10:00:00_2023-09-26 17:00:00