



# Quality Assurance



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## Quality Assurance

QA helps businesses deliver top-notch products and services. The goal of QA is to ensure all procedures are completed efficiently and seamlessly.

### Learning Outcomes of the QA Bundle:

- Gain proficiency in QA management and improvement.
- Master supply chain management and quality audits.
- Understand customer expectations and needs in QA.
- Develop the principles of lean six sigma in QA management.
- Acknowledge the logistic management and organisation in QA.
- Get hands-on experience in communication to enhance your QA expertise.
- Recognise the negotiation techniques, conflict, stress and time management in QA.
- Reduce and analyse risk types and management processes in QA.

### QA Bundle Specialities

- 90 hours of instant video lectures and downloadable QA resources.
- Affordable premium-quality E-learning content, you can learn at your own pace.
- You will receive 8 completion certificates upon completing the QA Bundle.
- Internationally recognised certificate of QA will boost up your resume.
- You will learn the researched and proven approach of QA adopted by renowned QA experts.

### Assessment

After completing all the modules of the QA Bundle, your learning will be assessed by an automated multiple-choice based exam. You may choose to participate in a Mock Exam before attending the QA completion Final Exam with absolutely no extra cost.

### Certificate

This QA Bundle comes with FREE PDF Certificates, PDF Transcripts & a Student ID Card, which makes it the perfect value for money. You can also claim a Hard Copy certificate for only £10.99.

**This Quality Assurance Bundle Consists the Following Courses:** *(Click on any course to jump right into curriculum breakdown)*

- Course 1: [Quality Management](#)
- Course 2: [Lean Six Sigma Certification](#)
- Course 3: [Certificate in Purchasing & Procurement](#)
- Course 4: [Compliance Manager](#)
- Course 5: [Communication Skills Masterclass](#)
- Course 6: [Logistics & Operations Management- Level 5](#)

## Curriculum Breakdown of the Premium Courses:

### ➤ Quality Management

Module 01: Introduction to Quality Management

Module 02: Total Quality Management

Module 03: Quality Measurement and Improvement

Module 04: Quality Control

Module 05: Understanding Customer Expectations and Needs

Module 06: Six Sigma

Module 07: Supply Chain Management

Module 08: Quality Audits



## ➤ **Lean Six Sigma Certification**

Module 1: Understanding Lean

Module 2: The Lean Culture

Module 3: The Five Principles of Lean

Module 4: Value and Waste

Module 5: Value Stream Mapping (VSM)

Module 6: The Principles of Flow and Pull

Module 7: Overview of Six Sigma

Module 8: The Define Phase

Module 9: The Measure Phase

Module 10: The Analyse Phase

Module 11: The Improve Phase

Module 12: The Control Phase

## ➤ **Certificate in Purchasing and Procurement**


Module 01: Supply Chain Basics

Module 02: Role of Procurement in an Organisation

Module 03: The Purchasing Cycle

Module 04: Purchasing Toolkits

Module 05: Managing Competitive Bids



Module 06: Quality Management

Module 07: Supplier Relationship Management

Module 08: Analysing and Reducing Risk in the Supply Chain

Module 09: Improving Efficiency and Accuracy

Module 10: Category Management

Module 11: Inventory Management

Module 12: E-Procurement

## ➤ Compliance Manager

Module 1: Introduction to Compliance

Module 2: Compliance Management System

Module 3: Basic Elements of Effective Compliance

Module 4: Compliance Audit

Module 5: Compliance and Ethics

Module 6: Introduction to Risk and Basic Risk Types

Module 7: Further Risk Types

Module 8: Introduction to Risk Management

Module 9: Risk Management Process

Module 10: Risk Assessment and Risk Treatment

Module 11: Types of Risk Management



## ➤ **Communication Skills Masterclass**

Module 01: Deciding the Topic

Module 02: Introductory Address

Module 03: Body of the Speech

Module 04: Conclusion

Module 05: General Instructions



## ➤ Logistics & Operations Management - Level 5

### Logistic Management

Module 1: Introduction to Logistic Management

Module 02: Planning Framework for Logistics

Module 03: Logistics Management and Organisation

Module 04: Sourcing, Purchasing, and Procurement

Module 05: Channels of Distribution

Module 06: Supplier Relationship Management

Module 07: Inventory Planning and Management

Module 08: Principles of Warehousing

Module 09: Transportation in Logistics

Module 10: Customer Service and Logistics

### Operations Management

Module 01: Introduction to Operations Management

Module 02: Project Management

Module 03: Business Development and Succession Planning

Module 04: Process Management

Module 05: Supply Chain Management


Module 06: Planning & Forecasting Operations

Module 07: Procurement & Purchasing Management

Module 08: Manufacturing & Delivery Operations

Module 09: Quality Management

Module 10: Managing Risk and Recovery



Module 11: Performance Management

Module 12: Talent Management

Module 13: Communication Skills

Module 14: Negotiation Techniques

Module 15: Conflict Management

Module 16: Stress Management

Module 17: Time Management

Module 18: Business Environment

Module 19: Business Writing Skills