



CSTF Equality, Diversity and Human Rights

CSTF Equality, Diversity and Human Rights -
Online Training Course



Corporate
Member

The CPD Certification Service



OVERVIEW

Welcome to The Mandatory Training Group's online CSTF Equality, Diversity and Human Rights training course for front-line healthcare and social care providers. All our online training courses, programmes and qualifications are accredited by the CPD Certification Service (CPDUK).

The health and social care sectors have a responsibility to ensure delivery of services and workforce management which fully demonstrate and reflect the principles of equality, diversity and human rights.

It is through the active and adequate understanding of Equality, Diversity and Human Rights that the healthcare and social care sectors will be able to recruit and retain a workforce that is more reflective of and sensitive to the population it seeks to serve.

CSTF Equality, Diversity and Human Rights - E-Learning Course - UKCSTF Aligned

- Study method – Online, self-paced
- Estimated duration (Indicative CPD hours) – 2 hours
- Course format – Online (24/7 access)
- Entry requirements – no prerequisites required
- Assessment type – Complete end of course assessment (80% needed to pass and gain CPD certificate)
- Certification/Qualification – Downloadable CPD certificate
- Cost(s) of assessment and certification – Assessment and certification costs included in the course price
- Course accreditation – CPD Certification Service (CPDUK)
- Course access – Part-time (1-year access)
- Course delivery – via desktop PC/MAC, laptops, tablets or smartphones.

Who is the course for?

This online CSTF Equality, Diversity and Human Rights training course should be completed by those who work in health and social care services and all staff, including unpaid and voluntary staff such as:

- NHS medical, nursing, AHP and care staff,
- Locum doctors and nurses,
- Locum allied health professionals (AHPs),
- Agency nurses,
- Agency workers,
- Healthcare assistants,
- Support workers,
- Care assistants, and
- Community services.

Course aims

By the end of this online CSTF Equality, Diversity and Human Rights training course, learners will:

- Understand their workplace responsibilities as stated by the Equality Act 2010,
- Know the protected characteristics that are covered by the law,
- Understand what is meant by discrimination and be able to recognise the different types,
- Understand what is deemed as prohibited conduct within the Equality Act, and
- Be aware of the importance of equality and diversity training so that the workplace can become more tolerant and understanding.

Learning outcomes

The following learning outcomes reflect a minimum standard which should be incorporated into equality, diversity and human rights education and training for all staff groups.

The learner will:

- a. understand the terms of Equality and Diversity and Human Rights and how they are applied within the context of the health sector
- b. understand how a proactive inclusive approach to equality and diversity and human rights can be promoted
- c. understand the purpose and benefits of monitoring equalities and health inequalities
- d. understand the benefits that an effective approach to equality and diversity and human rights can have on society, organisations and individuals
- e. understand how legislation, organisational policies and processes can empower individuals to act appropriately and understand people's rights
- f. know how to treat everyone with dignity, courtesy and respect and value people as individuals
- g. know what to do if there are concerns about equality and diversity practices, including how to use any local whistle blowing policy procedures and other related policies such as Bullying at Work and Dignity at Work.

Course content

This online CSTF Equality, Diversity and Human Rights training course covers the following:

- An introduction to equality, diversity and human rights
- Why awareness of equality, diversity and human rights is essential in the health and social care sectors
- The meaning of equality, diversity and human rights (and other vital terms)
- An awareness of the Equality Act 2010
- An understanding of the general duties of the Equality Act 2010
- Protected characteristics of the Equality Act 2010
- Definitions and practical applications of fairness and equality
- How to judge what is 'reasonable' in terms of the Equality Act
- How can health and social care organisations promote an inclusive approach
- The Human Rights Act 1998
- An understanding of human rights under the Human Rights Act
- An understanding of absolute and non-absolute rights
- A human rights-based approach to delivering healthcare services
- An awareness of the F.R.E.D.A. core principles when providing services
- What the law says about discrimination
- The primary forms of discrimination (including institutional discrimination)
- An understanding of workplace bullying and harassment
- The basis of discrimination and the 'ladder of prejudice.'
- How to challenge prejudice and discrimination within the workplace
- Reporting Discrimination and harassment
- Benefits of a practical approach to tackling discrimination
- Individual responsibilities with regards to equality, diversity and human rights
- Organisational duties with regards to equality, diversity and human rights.

Why is this online Equality, Diversity and Human Rights training course essential?

Equality is about creating a fairer society where everyone has the opportunity to fulfil their potential. Diversity is about recognising and valuing differences in its broadest sense. Human rights are the legal rights and freedoms that individuals can expect to enjoy and exercise based on core principles such as dignity, fairness, equality, respect and autonomy. Equality, diversity and Human Rights are entirely relevant to day-to-day life and provide the framework which protects the freedom for individuals to control his/her own life, prevent discrimination and set expectations for enabling fair and equal services to and from public authorities.

The health sector has a responsibility to ensure delivery of services and workforce management which fully demonstrate and reflect the principles of equality, diversity and human rights. It is through the active and effective understanding of equality, diversity and Human Rights that the health sector can recruit and retain a workforce that is more reflective of and sensitive to the population it seeks to serve.

[Click Here to Buy this Course](#)



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Learn. Develop. Comply

HOW IT WORKS?

Instant Access

- Gain instant access to your course(s) upon purchasing through our website
- Login credentials are sent immediately to the customer to the email address provided during the checkout process
- We also advise all customers to check their spam and junk mail folders in case your mail server has diverted the email there

Online Support 24/7

- Customer service teams interact with clients through email and live chat support.

Refund policy

- To request a refund, you should email our support team with your receipt stating why you would like to be reimbursed.
- You, or your learners, must not complete the training to make a valid refund claim.
- Any courses that have been completed and those with certificates achieved will not be valid for a refund.

Learn Anytime, Anywhere, On Any Device

- Learn at your own pace, at a time and place convenient to your circumstances
- Individual learners can access their course material(s) 24/7 for 365 days from the date of purchase
- In the case of organisations that order multiple licences for future use, the countdown will start when learners are allocated to the training course(s)

Assessment and Certification

- Unlimited attempts to complete end of course assessments
- On successful completion, download, print/save quality-assured CPD certificate

100% Money Back Guarantee

- We want you to be completely satisfied with your training. We offer a 14-day money-back guarantee if you are not 100% satisfied.

ASSESSMENT AND CERTIFICATION

End of course assessment

At the end of this course, learners are required to complete an online end of course assessment. On successful completion of the assessment (80% pass mark), learners may download a FREE CPD certificate from their profile page.

Certification

On successful completion of this e-learning course and end of course assessment, the learner may download, save and/or print a quality assured CPD certificate (recognised internationally). Our CPD certificate can be used to provide evidence for compliance and audit or Continuing Professional Development (CPD).

Course accreditation

The CPD Certification Service accredits all our online training courses and programmes as conforming to universally accepted Continuous Professional Development (CPD) guidelines. Our online training courses meet the latest guidance and best practice recommendations.

Aligned to the UK Core Skills Training Framework (CSTF)

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CPD

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The CPD Certification Service
Collective Mark

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WHY CHOOSE US?

The benefits of using our accredited e-learning courses in the workplace include:

- CPDUK accredited e-learning provider
- Ofqual approved training centre (UK qualifications)
- Internationally recognised CPD and Ofqual approved certificates
- Wide range of courses and qualifications that meet UK legislation and guidelines
- Over 500 online courses and programmes that cover multiple sectors
- Free blended learning environment for individuals and organisations
- Immediate access to online courses and programmes
- Highly interactive e-learning portal
- Substantial cost reductions (no travel fees and other expenses)
- Self-paced online learning
- Low carbon footprint through e-learning
- Repository of online learning materials and assessments
- Fully qualified and experienced trainers, instructors and assessors
- Experienced subject matter experts and content developers
- Conversion of existing classroom courses to e-learning courses
- All training courses meet the latest guidance and best practice recommendations.



Civility in the Workplace Training Course for Global Executives

"YPO is the premier global leadership organisation for more than 28,000 chief executives in over 130 countries and the global platform for them to engage, learn and grow. We approached The Mandatory Training Group to develop an online training programme focusing on improving workplace civility. Their team developed excellent learning materials tailored to our organisational needs. With their support, we rolled out the civility in the workplace training programme to over 300 executives around the world."

Nicolle Billmyre, YPO, Texas, USA



City and Hackney

Clinical Commissioning Group

Counter Fraud, Bribery and Corruption Training for NHS Providers

"NHS City and Hackney Clinical Commissioning Group (CCG) is an NHS organisation led by local GPs. The Mandatory Training Group provided us with tailored courses focussing on tackling fraud, corruption and bribery for all our staff across various sites. The e-learning courses helped us to meet statutory and regulatory requirements".

Harriet Griffiths, NHS City and Hackney CCG, London, UK



Accredited Training Courses, Programmes and Regulated Qualifications

"Reed is the largest platform for jobs, recruitment and courses in the UK. The Mandatory Training Group is one of our most trusted providers of continuing professional development (CPD) programmes and regulated qualifications. They have provided us with a wide range of learning materials ranging from soft skills, personal development, health and safety, among others. These courses help many job seekers to improve their skills and comply with the current UK and European laws".

Mansh Bhatti, Reed Courses, London, UK

“When we set up our business, we were looking for a reliable training provider for the healthcare multi-disciplinary team (MDT). We worked with The Mandatory Training Group to establish our training needs for each group of professionals. Their experience was invaluable, helping us to design new courses and assessments to meet the commissioners' and regulatory requirements”.

Anne Joy, OSD Healthcare, Hemel Hempstead, UK



Healthcare choice for **everyone** **Statutory and Mandatory Training for Healthcare Providers**

“All our senior clinicians were delighted with the delivery of the mandatory training courses. They found the course leaders to be very flexible with allocating more time to certain areas at request. The course contents that LearnPac had designed were tailored to our workforce, which helped them improve their understanding of the subjects. The application of legislative concepts to practice was excellent”.

Sophie Hartley-Jones, OneHealth Group, Sheffield, UK

Online Training and Development for the Public Sector



“We work with various public sector organisations. Statutory and mandatory training is essential for all our placements. We used LearnPac for the blended learning environment they provide for our staff. The online statutory and mandatory training courses adequately meet our regulatory requirements. LearnPac's learning management system enabled us to manage our learners and quickly sort out compliance for our workers. The flexibility of pricing and meeting our needs with the mandatory training was beneficial.”

David Sanchez, Eden Brown Synergy, London, UK



Blended Train the Trainer Courses for Healthcare Providers

“We were looking to provide resuscitation and first aid training for clinical and non-clinical staff internally. The Mandatory Training Group stood out because they provide comprehensive blended learning solutions. Our internal trainers and facilitators were able to complete the theory training and assessments in advance. The practical sessions were packed with meaningful activities throughout the day. The lead trainers also helped us to complete training needs assessments”.

Kate McLoughlin, Nuffield Health, Bournemouth, UK

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LEARN. DEVELOP. COMPLY.

The Mandatory Training Group is the leading UK provider of accredited statutory and mandatory training courses for all sectors, including health and social care, education, local government, private and charity sectors.

We have supported over one million learners to reach their potential through e-learning courses and qualifications using our interactive online learning portal.

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