

Job Ready Programme

Gain the skills you need for a thriving career
and land your dream job within 1 Year
– or your money back!



Janets
Quality Education for All

AN INTRODUCTION TO JANETS & WHAT WE STAND FOR

Janets is a leading e-Learning provider dedicated to offering high-quality, career-focused learning experiences. Our mission is to make education and career opportunities accessible to everyone. With our responsive, compatible and user-friendly interface, we ensure a seamless and enjoyable learning journey for all.

At Janets, we pride ourselves on delivering high-quality courses led by industry experts, ensuring that every learner gains practical, relevant knowledge that aligns with today's professional standards.

What truly sets Janets apart is our Job Ready Programmes. These programmes go beyond just education, they offer direct pathways to employment. Unlock your potential and secure the career you've always dreamed of with our Job Ready Programme. Designed to give you a competitive edge in today's job market, this programme guarantees results, not just promises.

What we offer

With full career support, interview preparation, and job placement assistance, we will ensure you succeed in your chosen field and step into the job market fully prepared and confident in your abilities. Whether you're seeking to advance your current career or break into a new industry, we'll equip you with the skills, knowledge, and confidence needed to land your next job. Join us today and take the next step towards a guaranteed career breakthrough!



Professional Learning Empowering Future





About Job Ready Programme

Our Job Ready Programme is designed to ensure your success. Here's how it works:

◆ Enrol in the Programme

Gain access to comprehensive career path courses.

◆ Complete at Your Own Pace

Enjoy Life-time access to all course materials, allowing you to learn and get certified at your own pace.

◆ Mock and Final Interviews

We'll prepare you for the real deal with practice interviews.

◆ Score 95%+

Achieve this score to successfully complete the program.

◆ Job Interview Guarantee

We'll arrange interviews with reputable UK companies to help you land your dream job.

◆ Money-Back Guarantee

If we fail to secure you a job interview after successful completion, we will refund 50% of your program fees.



What is Included in the Job Ready Programme Package?

The Job Ready Programme offers a comprehensive range of services and support to ensure your success in landing a job. Here's a detailed breakdown of what's included:

◆ **Core Course Content**

Gain full access to all career path courses that are part of the programme, giving you a solid foundation in digital marketing.

◆ **Certification**

Receive free certificates upon course completion, including both PDF and hard copy formats for each course.

◆ **Job Market Analysis**

Get insights into the latest trends and opportunities within the job market. We provide a detailed analysis to guide your job search strategy effectively.

◆ **Professional Counselling**

Personalised advice to define career goals, refine your professional path, and overcome obstacles.

◆ **Job Readiness**

We conduct an in-depth review of your course completion to ensure you are fully prepared to enter the workforce with confidence.

◆ **CV and Portfolio Enhancement**

Receive professional assistance to enhance your CV and portfolio. We help identify new ways to highlight your skills, making you stand out in a competitive job market.

◆ **LinkedIn Optimisation**

Receive a professional makeover for your LinkedIn profile, optimising it to attract recruiters and industry professionals.

◆ **Resource Library**

Access a wealth of supplementary materials, including e-books, industry reports, and video tutorials, to deepen your knowledge.

◆ **Expert Tutor Support**

Ongoing guidance from subject matter experts for advanced learning and support.

◆ 24/7 Mentor Support

Benefit from 24/7 access to a dedicated mentor or support team, available for up to 3 months after completing the programme to assist with course follow-up and problem-solving.

1. Programme Overview

Janets offers a wide-ranging Job Ready Programmes, covering fields such as Programming, Data Science, Web Development, Marketing, IT, Business Management, E-Commerce, and more. These programmes are designed to provide learners with the knowledge, skills, and professional development necessary to excel in their respective fields. Upon successful completion, learners are guaranteed job interview opportunities. By enrolling in this programme, you agree to the terms and conditions outlined below.

2. Benefits of the Programme

As a participant in the Job Ready Programme, you are entitled to several key benefits:

2.1 Job Interview Guarantee

Learners who successfully complete the programme, meet all required criteria, and actively participate in the provided career support services will be guaranteed job interviews within 6 months of completion. Janets and its affiliate partners will arrange job interviews with reputable companies. It is important to note that this is a guarantee of job interviews, not a promise of job placement or offers of employment.



Job Ready Programme Terms & Conditions

2.2 Career Support Services

- **Professional CV and Portfolio Enhancement:** Career experts will assist you in creating a strong CV and portfolio, ensuring that your skills and experiences are highlighted effectively for prospective employers.
- **Interview Preparation:** You will participate in **mock interviews** and receive detailed feedback from career coaches to improve your interview skills and overall presentation.

- **Job Market Analysis:** A tailored job market report and insights into the latest trends within your chosen industry will be provided, helping you navigate the job search process more effectively.
- **1-on-1 Mentorship:** Personalised mentorship sessions with industry professionals will be available, offering advice, guidance, and insights into your career path.

2.3 Certification

Upon successfully completing each course in the programme, learners will receive:

- **Digital PDF certificates,** and
- **Hard copy certificates,** available free of charge upon request.

These certificates will serve as proof of your learning and skill development.

2.4 Access to Learning Resources

Learners will gain access to a range of supplementary materials to enhance their learning experience:

- **E-books, industry reports, and video tutorials** that complement the core course content.
- **Temporary access to professional tools** (e.g., Grammarly Premium, SEMrush) to help you apply practical skills during the programme.



A graphic featuring a large green arrow pointing right, with the text 'KEY OF SUCCESS' inside it. In the background, two silhouettes of people are standing on a rocky peak, raising their arms in celebration against a bright sky.

KEY OF
SUCCESS

3. Eligibility for the Job Ready Programme

In order to qualify for the Job Ready Programme, learners must meet the certain conditions:

3.1 Programme Completion

- > Learners must complete all required courses and assignments within the programme. This includes adhering to any deadlines or guidelines provided by Janets.
- > The programme must be completed within the stipulated time frame of 1 year from the enrolment date.

3.2 Minimum Achievement Criteria

- > Learners must achieve a minimum score of **95%** across all assessments and exams within the programme.
- > Learners must actively participate in any **live sessions, mentoring sessions, and mock interviews** as scheduled by Janets. Failure to attend or engage with these activities may result in disqualification from the Job Guarantee.

3.3 Participation in Career Services

- > To ensure job readiness, learners must actively engage in **CV enhancement, portfolio development, and interview preparation** activities offered as part of the programme.
- > Learners must follow the career guidance provided by the **Janets** to improve their chances of success.

Failure to meet these eligibility criteria may result in ineligibility for the Job Interview Guarantee or the Money-Back Guarantee.

A graphic featuring a large green arrow pointing left, with the text 'PATH OF PROGRESS' inside it. The background shows a modern glass skyscraper.

PATH OF
PROGRESS

4. Refund Policy

The Refund Policy allows learners to receive a refund within a certain period if they decide the programme is not right for them. This is separate from the Money-Back Guarantee, which relates to job interview placement after completion.

4.1 14-Day Refund Window

Learners are eligible for a full refund within 14 days of purchase under the following conditions:

- **Valid Reason for Refund:** Learners must cite a legitimate reason for requesting a refund, such as the programme not aligning with their career goals, dissatisfaction with the programme content, or technical issues preventing participation.
- **Content Access Limit:** Refunds are only granted if the learner has accessed less than 25% of the course content within the first 14 days.

4.2 Refund for Marketplace/Listing Site Purchases

For learners who purchase the programme via a **marketplace or listing site**:

- The **refund policy** of the specific marketplace or platform will apply. Learners should review the platform's refund terms carefully before purchasing.
- **Janets** cannot override marketplace-specific refund terms, and any disputes must be handled through the marketplace's customer service channels.

Refunds are only available within the initial 14-day period as outlined above. After the 14-day window has expired, learners may be eligible for the **Money-Back Guarantee** if they meet all the necessary conditions.



5. Moneyback Guarantee

The Money-Back Guarantee applies to learners who complete the programme but do not secure job interviews within 6 months of programme completion, provided all eligibility requirements are met.



5.1 Money-Back Guarantee for Direct Purchases from Janets' Website

- > Learners who purchase directly from the **Janets** website are eligible for a 50% Money-Back Guarantee if no job interviews are secured within six months of programme completion.
- > Learners must meet all programme requirements, including course completion, minimum score achievement, and full participation in career services, to be eligible for the money-back offer.

5.2 Money-Back Guarantee for Marketplace / Listing Site Purchases

- > Learners who purchase the programme through a marketplace or listing site are eligible for a 50% Money-Back Guarantee if no job interviews are secured within six months of programme completion.
- > The 50% refund reflects the marketplace's policy and cannot be adjusted by Janets.

5.3 Claim Process for the Money-Back Guarantee

- > Learners must submit a written claim for the Money-Back Guarantee within 30 days after the six-month period has ended. Claims must include evidence that all eligibility requirements have been met.

- > Janets will review the claim and process the refund within **30 days** of claim submission, provided all conditions are satisfied.

6. Job Interview Guarantee

The Job Interview Guarantee ensures that learners who meet all programme requirements will have job interviews arranged by Janets or its affiliated partner agencies.

6.1 Interview Guarantee Scope

- > The **Job Interview Guarantee** is for **interview opportunities only**. It does not guarantee employment or specific job offers.
- > The number of interviews arranged may vary based on learner performance, the job market, and the learner's chosen field.

6.2 Location and Sector Considerations

- > The guarantee primarily applies to learners seeking jobs in the **UK**. International learners should verify whether the guarantee is applicable in their region.
- > Some sectors may have more interview opportunities than others depending on the demand within the industry.



7. Amendments and Updates

Janets reserves the right to amend or update these Terms & Conditions, as well as the structure of the programme and its policies. Any significant changes will be communicated to learners via email or other designated communication channels. By continuing to participate in the programme after changes are made, learners indicate their acceptance of the revised terms.



8. Liability and Disclaimers

- > **Janets** does not guarantee employment or specific job offers but guarantees job interview opportunities.
- > **Janets** will not be liable for any indirect, incidental, or consequential damages arising from participation in the programme or failure to secure employment.

8. Data Protection and Privacy

> **Compliance with GDPR:** Janets is committed to protecting your personal information and handling it in accordance with the General Data Protection Regulation (GDPR). This means we follow strict guidelines to ensure your data is securely processed and stored.

> **Sharing of Data:** As part of the Job Ready Programme, **Janets** may share your data with affiliate partner agencies. This is done to assist in securing job placement opportunities for you. However, we will only do this with your explicit consent. Before sharing your information, we will inform you and request your permission.

> **Your Consent:** By enrolling in the programme, you consent to the sharing of your data with our affiliate partners for the specific purpose of job placement. You have the right to withdraw this consent at any time, which may affect the job placement support we can provide.

> **Privacy Policy:** For detailed information on how your data is collected, used, and protected, please refer to our Privacy Policy. It explains our practices regarding data security, your rights, and how you can contact us if you have any concerns about your personal information.

Key Points to Remember

- Your data will only be shared with partners who help in job placement and with your consent.
- You have control over your data and can withdraw consent if needed.
- Our Privacy Policy provides comprehensive details on data protection practices.





Frequently Asked Questions (FAQ)



8. Dispute Resolution

Janets reserves the right to amend or update these Terms & Conditions, as well as the structure of the programme and its policies. Any significant changes will be communicated to learners via email or other designated communication channels. By continuing to participate in the programme after changes are made, learners indicate their acceptance of the revised terms.

1. How long will I have access to the course materials?

You will have 1-year access to all the course materials in the programme, allowing you to complete the courses at your own pace and earn certifications.

2. What happens if I don't secure a job after completing the programme?

In the unlikely event that you are not placed in a job interview within 6 months of completing the programme, we offer a 50% money-back guarantee. However, this only applies if you have met all programme requirements, such as achieving the required completion score of 95% or higher.

3. What kind of support will I receive during the programme?

The programme includes a range of support services, such as:

- CV and portfolio enhancement
- Professional counselling
- Interview preparation
- Mock interviews with personalised feedback
- LinkedIn profile optimisation
- 1-on-1 mentorship with industry experts
- 24/7 mentor support for up to 3 months after course completion

4. Will I receive certifications after completing each course?

Yes, you will receive free completion certificates (both PDF and hard copy formats) for each course you complete within the programme.

5. Are there any live projects or internships included in the programme?

Yes, the programme offers opportunities to work on live projects or internships, giving you practical, real-world experience to build your portfolio and enhance your employability.

6. Is there any career support after completing the programme?

Yes, the programme offers continuous career support for up to 6 months, which includes job application assistance, CV reviews, interview preparation, and career coaching.

7. What happens if I need help after completing the programme?

You will have access to 24/7 mentor support for up to 6 months after completing the programme. Our dedicated support team will assist you with course follow-up, job search, and problem-solving.

8. Can I request for Money Back if I am not satisfied with the programme?

Yes, if we fail to secure you a job interview within 6 months of completing the programme, you will receive a Money Back. However, this applies only if all programme requirements have been met.

9. How can I enrol in the programme?

You can easily enrol in the programme by visiting our website and selecting your preferred Job Ready Programme. Once enrolled, you'll receive immediate access to all the courses and resources.

10. Are the 14-Day Refund Policy and Money-Back Guarantee different?

Yes, they are different:

- **14-Day Refund Policy:** Allows learners to cancel within 14 days of purchase for a full or partial refund based on where they purchased it. You receive a 100% refund if you bought directly from the Janets's website and a 50% refund if purchased from a marketplace or listing site.
- **Money-Back Guarantee:** Provides a refund if the programme does not secure job interviews after successful completion. You will get a 50% refund if you purchased from the Janets's website, and a 50% refund if bought from a marketplace or listing site.



Janets
Quality Education for All

Unlock Your Potential

Join us for an inspiring journey towards personal and professional growth!