

Developing a Lunch and Learn - Online Training Course - CPDUK Accredited





### **OVERVIEW**

Welcome to The Mandatory Training Group's online Developing a Lunch and Learn training course. All our online training courses, programmes and qualifications are accredited by the CPD Certification Service (CPDUK).

Creating a lunch and learn session is a low-cost training option. It is a great way to introduce a topic or give a small demonstration of a new product or service. Learners will be shown the criteria involved in creating a great lunch and learn environment. They are usually voluntary; thus, attendance can sometimes be an issue. With this comprehensive e-learning course, you will be given the knowledge work through this issue and others.

Our online Developing a Lunch and Learn training course will give learners a quick and useful tool to add to a company's training department. Learners can also use it as a follow-up or refresher to previous training sessions. It doesn't have to be just about an e-learning course; it can also involve collaboration, networking, or sharing best practices between employees.

### Developing a Lunch and Learn – E-Learning Course — CPDUK Accredited

- ♦ Study method Online, self-paced
- ♦ Estimated duration (Indicative CPD hours) 4 hours
- ◆ Course format Online (24/7 access)
- Entry requirements no prerequisites required
- ♦ Assessment type − Complete end of course assessment (80% needed to pass and gain CPD certificate)
- Certification/Qualification Downloadable CPD certificate
- ◆ Cost(s) of assessment and certification Assessment and certification costs included in the course price
- Course accreditation CPD Certification Service (CPDUK)
- Course access Part-time (1-year access)
- ◆ Course delivery via desktop PC/MAC, laptops, tablets or smartphones.

#### Who is the course for?

This online Developing a Lunch and Learn training course is suitable for those who want to know more about how to structure a lunch and learning programme.

### Course aims

Our online Developing a Lunch and Learn training course will give your organisation a quick and useful tool to add to its training department. Participants will be able to use it as a follow-up or refresher to a previous training session. It doesn't have to be just about a learning event; it can also involve collaboration, networking, or sharing best practices between employees.





### Learning outcomes

The learning outcomes of this online Developing a Lunch and Learn training course are to:

- Understand what lunch and learn is and is not,
- Be able to set up and break down,
- ♦ Create new content,
- Address difficult situations and people,
- Create useful takeaways, and
- Use feedback to improve future lunch and learns.

#### What is covered in this course?

This online Developing a Lunch and Learn training course includes the following:

### Module 1: Getting Started

- Housekeeping Items
- The Parking Lot
- Workshop Objectives
- Action Plans and Evaluations

### Module 2: The Prep Work

- Finding the Best the Location
- Setting up the Location
- Focus Group
- Practice
- Case Study
- Module Two: Review Questions

### Module 3: Creating the Content (I)

- Picking the Right Topic
- Hands-on Works Great
- Stay Focused
- Keep it Informal
- Case Study
- Module Three: Review Questions

### Module 4: Creating the Content (II)

- Make It Interactive
- Review it Thoroughly
- Creating a Customized Presentation
- Back It Up!
- Case Study
- Module Four: Review Questions

### Module 5: During the Session

- Ground Rules
- Quick Opening
- Parking Lot
- Adjusting on the Fly
- Case Study
- Module Five: Review Questions

#### Module 6: Food and Facilities

- Providing Food?
- People Bringing Their Own
- Eat During or After?
- Clean Up and Tear Down
- Case Study
- Module Six: Review Questions



### Module 7: Take Away Material

- Handouts and Take Away Material
- Quizzes or Self-Tests
- A website with Minutes and Session Notes
- Reference Material or White Paper
- Case Study
- Module Seven: Review Questions

### Module 8: Difficult Situations or People

- Disruptions
- Food Issues
- Senior Management Buy-In
- People Not Participating?
- Case Study
- Module Eight: Review Questions

#### Module 9: What A Lunch and Learn is Not

- Heavy or Serious Topics
- Required Training
- Replacement for Traditional Training
- Just a Free Lunch
- Case Study
- Module Nine: Review Questions

### Module 10: Best Practices (I)

- Obtain Feedback and Tweak
- Utilise Star Employees
- Provide an Agenda Ahead of Time
- Keep the Session Casual and Loose
- Case Study
- Module Ten: Review Questions

### Module 11: Best Practices (II)

- Use it as a Refresher
- Networking Opportunity
- Upper Management Q&A Session
- Put it on a Regular Schedule
- Case Study
- Module Eleven: Review Questions

### Module 12: Wrapping Up

- Words from the Wise
- Review of Parking Lot
- Lessons Learned
- Completion of Action Plans and Evaluations

### Why is this online Developing a Lunch and Learn training course essential?

As an incentive, the company usually provides lunch. Lunch and learn is an easy way to develop and motivate employees while creating a workplace of communication, collaboration and learning. The session may also cover important issues and promote an open platform of information for employees.







## **HOW IT WORKS**

#### **Instant Access**

- Gain instant access to your course(s) upon purchasing through our website
- Login credentials are sent immediately to the customer to the email address provided during the checkout process
- We also advise all customers to check their spam and junk mail folders in case your mail server has diverted the email there

### Online Support 24/7

 Customer service teams interact with clients through email and live chat support.

### Refund policy

- To request a refund, you should email our support team with your receipt stating why you would like to be reimbursed.
- You, or your learners, must not complete the training to make a valid refund claim.
- Any courses that have been completed and those with certificates achieved will not be valid for a refund.

### Learn Anytime, Anywhere, On Any Device

- Learn at your own pace, at a time and place convenient to your circumstances
- Individual learners can access their course material(s) 24/7 for 365 days from the date of purchase
- In the case of organisations that order multiple licences for future use, the countdown will start when learners are allocated to the training course(s)

#### Assessment and Certification

- Unlimited attempts to complete end of course assessments
- On successful completion, download, print/save quality-assured CPD certificate

### 100% Money Back Guarantee

 We want you to be completely satisfied with your training. We offer a 14-day money-back guarantee if you are not 100% satisfied.

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## **ACCREDITATION**

#### End of course assessment

At the end of this course, learners are required to complete an online end of course assessment. On successful completion of the assessment (80% pass mark), learners may download a FREE CPD certificate from their profile page.

#### Certification

On successful completion of this e-learning course and end of course assessment, the learner may download, save and/or print a quality assured CPD certificate (recognised internationally). Our CPD certificate can be used to provide evidence for compliance and audit or Continuing Professional Development (CPD).

#### Course accreditation

The CPD Certification Service accredits all our online training courses and programmes as conforming to universally accepted Continuous Professional Development (CPD) guidelines.









## WHY CHOOSE OUR ACCREDITED E-LEARNING COURSES?

The benefits of using our accredited e-learning courses in the workplace include:

- CPDUK accredited e-learning provider
- Ofqual approved training centre (UK qualifications)
- Internationally recognised CPD and Ofqual approved certificates
- Wide range of courses and qualifications that meet UK legislation and guidelines
- Over 500 online courses and programmes that cover multiple sectors
- Free blended learning environment for individuals and organisations
- Immediate access to online courses and programmes
- Highly interactive e-learning portal
- Substantial cost reductions (no travel fees and other expenses)
- Self-paced online learning
- Low carbon footprint through e-learning
- Repository of online learning materials and assessments
- Fully qualified and experienced trainers, instructors and assessors
- Experienced subject matter experts and content developers
- Conversion of existing classroom courses to e-learning courses
- All training courses meet the latest guidance and best practice recommendations.







### Civility in the Workplace Training Course for Global Executives

"YPO is the premier global leadership organisation for more than 28,000 chief executives in over 130 countries and the global platform for them to engage, learn and grow. We approached The Mandatory Training Group to develop an online training programme focusing on improving workplace civility. Their team developed excellent learning materials tailored to our organisational needs. With their support, we rolled out the civility in the workplace training programme to over 300 executives around the world."

Nicolle Billmyre, YPO, Texas, USA



Clinical Commissioning Group Counter Fraud, Bribery and Corruption Training for NHS Providers

"NHS City and Hackney Clinical Commissioning Group (CCG) is an NHS organisation led by local GPs. The Mandatory Training Group provided us with tailored courses focussing on tackling fraud, corruption and bribery for all our staff across various sites. The e-learning courses helped us to meet statutory and regulatory requirements".

Harriet Griffiths, NHS City and Hackney CCG, London, UK



### Accredited Training Courses, Programmes and Regulated Qualifications

"Reed is the largest platform for jobs, recruitment and courses in the UK. The Mandatory Training Group is one of our most trusted providers of continuing professional development (CPD) programmes and regulated qualifications. They have provided us with a wide range of learning materials ranging from soft skills, personal development, health and safety, among others. These courses help many job seekers to improve their skills and comply with the current UK and European laws".

Mansh Bhatti, Reed Courses, London, UK





### **Statutory and Mandatory Training for Primary Care Providers**



"When we set up our business, we were looking for a reliable training provider for the healthcare multi-disciplinary team (MDT). We worked with The Mandatory Training Group to establish our training needs for each group of professionals. Their experience was invaluable, helping us to design new courses and assessments to meet the commissioners' and regulatory requirements".

Anne Joy, OSD Healthcare, Hemel Hempstead, UK



### Healthcare choice for everyone Statutory and Mandatory Training for Healthcare Providers

"All our senior clinicians were delighted with the delivery of the mandatory training courses. They found the course leaders to be very flexible with allocating more time to certain areas at request. The course contents that LearnPac had designed were tailored to our workforce, which helped them improve their understanding of the subjects. The application of legislative concepts to practice was excellent".

Sophie Hartley-Jones, OneHealth Group, Sheffield, UK

# edenbrown synergy

### Online Training and Development for the Public Sector

"We work with various public sector organisations. Statutory and mandatory training is essential for all our placements. We used LearnPac for the blended learning environment they provide for our staff. The online statutory and mandatory training courses adequately meet our regulatory requirements. LearnPac's learning management system enabled us to manage our learners and quickly sort out compliance for our workers. The flexibility of pricing and meeting our needs with the mandatory training was beneficial."

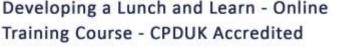
David Sanchez, Eden Brown Synergy, London, UK



#### Blended Train the Trainer Courses for Healthcare Providers

"We were looking to provide resuscitation and first aid training for clinical and non-clinical staff internally. The Mandatory Training Group stood out because they provide comprehensive blended learning solutions. Our internal trainers and facilitators were able to complete the theory training and assessments in advance. The practical sessions were packed with meaningful activities throughout the day. The lead trainers also helped us to complete training needs assessments".

Kate McLoughlin, Nuffield Health, Bournemouth, UK







# LEARN. DEVELOP. COMPLY.

The Mandatory Training Group is the leading UK provider of accredited statutory and mandatory training courses for all sectors, including health and social care, education, local government, private and charity sectors.

We have supported over one million learners to reach their potential through e-learning courses and qualifications using our interactive online learning portal.

#### **WEBSITE**

The Mandatory Training Group - Online Training Courses

#### **WORKING HOURS**

Mon - Fri / 9:00AM - 5:00PM

### **Online Training Courses, Programmes & Qualifications**

The Mandatory Training is the leading UK provider of accredited online courses, programmes and qualifications in the following categories:

- 1. Business and Entrepreneurship
- 2. Health and Safety
- 3. Health and Social Care
- 4. IT and Cyber Security
- 5. Leadership and Management

- 6. Mental Health Awareness
- 7. Microsoft Office
- 8. Personal and Professional Development
- 9. Statutory and Mandatory Training
- 10. Soft Skills Development



