



# Clinical Observation Skills for Healthcare Professionals

Clinical Observation Skills for Healthcare Professionals - Online Course - CPDUK Accredited



Corporate Member

The CPD Certification Service



## OVERVIEW

Welcome to The Mandatory Training Group's online Clinical Observation Skills for Healthcare Professionals training course for front-line healthcare and social care providers. All our online training courses, programmes and qualifications are accredited by the CPD Certification Service (CPDUK).

Patient clinical observations are sometimes referred to as “vital signs”; “patient observations” or just “Obs”. Clinical observations are physiological markers that help medical, nursing and other clinical staff to closely monitor patients, identify those patients that are deteriorating and escalate to senior staff so that appropriate interventions are commenced to stop the patient deteriorating further.

In this comprehensive e-learning course, you will understand why, when and how observations are taken, the normal ranges for each clinical observation/vital sign and how to record as well as the action to be considered when you find observations outside of the normal ranges, including:

- Understand the anatomy and physiology that relates to clinical observations,
- Learn about normal and abnormal clinical observations/vital signs,
- Understand the clinical significance of anomalous vital sign readings, and
- Perform a range of clinical observations, including:
  - Pulse,
  - Blood pressure,
  - Temperature,
  - Respiratory rate,
  - Oxygen saturation, and
  - Blood glucose measurements.

### Clinical Observation Skills for Healthcare Professionals—E-Learning Course – CPDUK Accredited

- Study method – Online, self-paced
- Estimated duration (Indicative CPD hours) – 3 hours
- Course format – Online (24/7 access)
- Entry requirements – no prerequisites required
- Assessment type – Complete end of course assessment (80% needed to pass and gain CPD certificate)
- Certification/Qualification – Downloadable CPD certificate
- Cost(s) of assessment and certification – Assessment and certification costs included in the course price
- Course accreditation – CPD Certification Service (CPDUK)
- Course access – Part-time (1-year access)
- Course delivery – via desktop PC/MAC, laptops, tablets or smartphones.

## Who is the course for?

This Clinical Observation Skills for Healthcare Professionals e-learning course should be completed by those who work in health and social care services, including:

- Registered Nurses,
- Healthcare Assistants (HCAs),
- Clinical Support Workers,
- Health and Social Care Support Workers,
- Nursing Auxiliaries,
- Midwives,
- Paramedics,
- Allied Health Professional,
- Emergency Care Practitioners,
- NHS bank nurses, AHPs and care staff,
- Locum nurses and HCAs,
- Locum allied health professionals (AHPs),
- Agency nurses,
- Agency workers,
- Support workers, and
- Care assistants.

## Course aims

Healthcare assistants (HCAs) and other clinical staff working in NHS Trusts and private sector hospitals and clinics are now required to show evidence that they have completed training and show that they are competent to monitor, record basic clinical observations and escalate patient clinical observations.

This patient clinical observations training course was designed for registered nurses, healthcare assistants and other clinical staff who are looking to improve their clinical skills and knowledge and will enable them to be employed within hospital environments.

## Learning outcomes

The objectives of this patient clinical observations course are to introduce nursing staff, healthcare support workers and adult social care workers to the basic techniques used to observe and monitor the condition of patients and individuals using services, including pain and discomfort levels. On completion of this clinical observation online training course, learners will be able to:

- Explain the levels of response,
- Understand the 'Glasgow Coma Score' system,
- Understand eye and pupil responses and how to assess breathing,
- Know how to monitor and read a person's pulse and what to look out for,
- Know how to measure blood pressure and what the readings mean,
- Understand methods for taking temperature,
- Understand how to assess skin,
- Know how to record observations, and
- Have an overview of advanced monitoring techniques.

## Course content

This online Clinical Observation Skills for Healthcare Professionals training course covers the following:

- Introduction into clinical observation skills,
- Basic clinical observations,
- Patient consent,
- Hand hygiene (infection prevention and control),
- Breathing/respiratory rate,
- Pulse rate (heart rate),
- Body temperature,
- Blood pressure,
- Oxygen saturation levels (and oxygen therapy),
- Peak flow testing,
- Blood glucose testing,
- Urine testing,
- Body mass index,
- Complete a basic pain assessment,
- Consciousness assessment (AVPU),
- Assessing patients' skin,
- Supporting medication administration,
- Sepsis awareness, and
- Additional online learning resources.

## Why is Clinical Observation Skills for Healthcare Professionals training essential?

In the course of your work as a nurse or health care assistant, you will take hundreds, possibly thousands, of clinician observations and other vital signs. It is probably no exaggeration to say that the main reason for all of these observations is to spot a change in the patient's condition quickly and accurately – a rise in body temperature that might denote an infection, or a reduction in the amount of fluid taken that might indicate a general deterioration, for instance. We then report these observations to the registered person in charge, and he or she can determine the next steps – whether to escalate the concern to the rest of the team or continue (or increase) the observation schedule.

But we don't need to rely on specific times and specific activities to observe for changes in patient'/clients' conditions. We should be observing all the time for these changes.



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Learn. Develop. Comply

## HOW IT WORKS?

### Instant Access

- Gain instant access to your course(s) upon purchasing through our website
- Login credentials are sent immediately to the customer to the email address provided during the checkout process
- We also advise all customers to check their spam and junk mail folders in case your mail server has diverted the email there

### Online Support 24/7

- Customer service teams interact with clients through email and live chat support.

### Refund policy

- To request a refund, you should email our support team with your receipt stating why you would like to be reimbursed.
- You, or your learners, must not complete the training to make a valid refund claim.
- Any courses that have been completed and those with certificates achieved will not be valid for a refund.

### Learn Anytime, Anywhere, On Any Device

- Learn at your own pace, at a time and place convenient to your circumstances
- Individual learners can access their course material(s) 24/7 for 365 days from the date of purchase
- In the case of organisations that order multiple licences for future use, the countdown will start when learners are allocated to the training course(s)

### Assessment and Certification

- Unlimited attempts to complete end of course assessments
- On successful completion, download, print/save quality-assured CPD certificate

### 100% Money Back Guarantee

- We want you to be completely satisfied with your training. We offer a 14-day money-back guarantee if you are not 100% satisfied.

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## ASSESSMENT AND CERTIFICATION

### End of course assessment

At the end of this course, learners are required to complete an online end of course assessment. On successful completion of the assessment (80% pass mark), learners may download a FREE CPD certificate from their profile page.

### Certification

On successful completion of this e-learning course and end of course assessment, the learner may download, save and/or print a quality assured CPD certificate (recognised internationally). Our CPD certificate can be used to provide evidence for compliance and audit or Continuing Professional Development (CPD).

### Course accreditation

The CPD Certification Service accredits all our online training courses and programmes as conforming to universally accepted Continuous Professional Development (CPD) guidelines. Our online training courses meet the latest guidance and best practice recommendations.



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## WHY CHOOSE US?

The benefits of using our accredited e-learning courses in the workplace include:

- CPDUK accredited e-learning provider
- Ofqual approved training centre (UK qualifications)
- Internationally recognised CPD and Ofqual approved certificates
- Wide range of courses and qualifications that meet UK legislation and guidelines
- Over 500 online courses and programmes that cover multiple sectors
- Free blended learning environment for individuals and organisations
- Immediate access to online courses and programmes
- Highly interactive e-learning portal
- Substantial cost reductions (no travel fees and other expenses)
- Self-paced online learning
- Low carbon footprint through e-learning
- Repository of online learning materials and assessments
- Fully qualified and experienced trainers, instructors and assessors
- Experienced subject matter experts and content developers
- Conversion of existing classroom courses to e-learning courses
- All training courses meet the latest guidance and best practice recommendations.





### Civility in the Workplace Training Course for Global Executives

*"YPO is the premier global leadership organisation for more than 28,000 chief executives in over 130 countries and the global platform for them to engage, learn and grow. We approached The Mandatory Training Group to develop an online training programme focusing on improving workplace civility. Their team developed excellent learning materials tailored to our organisational needs. With their support, we rolled out the civility in the workplace training programme to over 300 executives around the world."*

Nicolle Billmyre, YPO, Texas, USA



### City and Hackney

Clinical Commissioning Group

### Counter Fraud, Bribery and Corruption Training for NHS Providers

*"NHS City and Hackney Clinical Commissioning Group (CCG) is an NHS organisation led by local GPs. The Mandatory Training Group provided us with tailored courses focussing on tackling fraud, corruption and bribery for all our staff across various sites. The e-learning courses helped us to meet statutory and regulatory requirements".*

Harriet Griffiths, NHS City and Hackney CCG, London, UK



### Accredited Training Courses, Programmes and Regulated Qualifications

*"Reed is the largest platform for jobs, recruitment and courses in the UK. The Mandatory Training Group is one of our most trusted providers of continuing professional development (CPD) programmes and regulated qualifications. They have provided us with a wide range of learning materials ranging from soft skills, personal development, health and safety, among others. These courses help many job seekers to improve their skills and comply with the current UK and European laws".*

Mansh Bhatti, Reed Courses, London, UK



## Statutory and Mandatory Training for Primary Care Providers

*"When we set up our business, we were looking for a reliable training provider for the healthcare multi-disciplinary team (MDT). We worked with The Mandatory Training Group to establish our training needs for each group of professionals. Their experience was invaluable, helping us to design new courses and assessments to meet the commissioners' and regulatory requirements".*

Anne Joy, OSD Healthcare, Hemel Hempstead, UK



Healthcare choice for **everyone**

## Statutory and Mandatory Training for Healthcare Providers

*"All our senior clinicians were delighted with the delivery of the mandatory training courses. They found the course leaders to be very flexible with allocating more time to certain areas at request. The course contents that LearnPac had designed were tailored to our workforce, which helped them improve their understanding of the subjects. The application of legislative concepts to practice was excellent".*

Sophie Hartley-Jones, OneHealth Group, Sheffield, UK



## Online Training and Development for the Public Sector

*"We work with various public sector organisations. Statutory and mandatory training is essential for all our placements. We used LearnPac for the blended learning environment they provide for our staff. The online statutory and mandatory training courses adequately meet our regulatory requirements. LearnPac's learning management system enabled us to manage our learners and quickly sort out compliance for our workers. The flexibility of pricing and meeting our needs with the mandatory training was beneficial."*

David Sanchez, Eden Brown Synergy, London, UK



## Blended Train the Trainer Courses for Healthcare Providers

*"We were looking to provide resuscitation and first aid training for clinical and non-clinical staff internally. The Mandatory Training Group stood out because they provide comprehensive blended learning solutions. Our internal trainers and facilitators were able to complete the theory training and assessments in advance. The practical sessions were packed with meaningful activities throughout the day. The lead trainers also helped us to complete training needs assessments".*

Kate McLoughlin, Nuffield Health, Bournemouth, UK

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# LEARN. DEVELOP. COMPLY.

The Mandatory Training Group is the leading UK provider of accredited statutory and mandatory training courses for all sectors, including health and social care, education, local government, private and charity sectors.

We have supported over one million learners to reach their potential through e-learning courses and qualifications using our interactive online learning portal.

## WEBSITE

[The Mandatory Training Group - Online Training Courses](#)

## WORKING HOURS

Mon - Fri / 9:00AM - 5:00PM

## Online Training Courses, Programmes & Qualifications

The Mandatory Training is the leading UK provider of accredited online courses, programmes and qualifications in the following categories:

1. Business and Entrepreneurship
2. Health and Safety
3. Health and Social Care
4. IT and Cyber Security
5. Leadership and Management
6. Mental Health Awareness
7. Microsoft Office
8. Personal and Professional Development
9. Statutory and Mandatory Training
10. Soft Skills Development