



Standard 1: Understanding your Role



Standard 2: Personal Development



Standard 3: Duty of Care



Standard 4: Equality and Diversity



Standard 5: Person-Centred



Standard 6: Communication



Standard 7: Privacy and Dignity



Standard 8: Fluids and Nutrition



Standard 9: Mental Health



Standard 10: Safeguarding Adults



Standard 11: Safeguarding Children



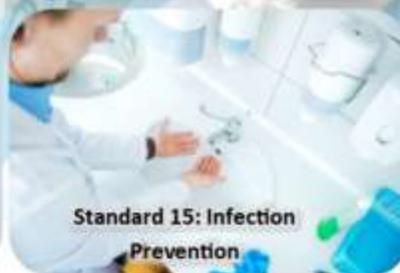
Standard 12: Basic Life Support



Standard 13: Health and Safety



Standard 14: Handling Information



Standard 15: Infection Prevention

# Care Certificate - 15 Care Standards

## OVERVIEW

Welcome to The Mandatory Training Group's online Care Certificate – 15 Care Standards training courses package for healthcare and social care support workers.

### Care Certificate - 15 Care Standards - E-Learning Course - CPDUK Accredited

- Study method – Online, self-paced
- Estimated duration (Indicative CPD hours) – 60-90 minutes per module (Standard)
- Course format – Online (24/7 access)
- Entry requirements – no prerequisites required
- Assessment type – Complete end of course assessment (80% needed to pass and gain CPD certificate)
- Certification/Qualification – Downloadable CPD certificate
- Cost(s) of assessment and certification – Assessment and certification costs included in the course price
- Course accreditation – CPD Certification Service (CPDUK)
- Course access – Part-time (1-year access)
- Course delivery – via desktop PC/MAC, laptops, tablets or smartphones.

## Who is the course for?

The online Care Certificate – 15 Care Standards training courses package is available for all care workers, healthcare assistants and social care support workers:

- Who are new to the workplace or new to care (within the first 12 weeks), and
- Or existing staff requiring refresher training,

Designed with non-regulated workers in mind, the Care Certificate gives everyone the confidence that workers have the same induction – learning the same skills, knowledge and behaviours to provide compassionate, safe and high-quality care and support.

The Care Certificate is the start of the career journey and is only one element of the training and education that will make them ready to practice within their specific sector.

Although the Care Certificate is designed for new staff, it also offers opportunities for existing staff to refresh or improve their knowledge. If you are inducting a new manager, visit our Manager Induction Standards page instead.

For CQC regulated providers, the Care Certificate is expected of care workers joining health and social care since April 2015. The CQC Inspector Briefing highlights how they look for evidence in their inspections.

All healthcare and social care staff should complete our online care certificate training courses. This includes voluntary staff and unpaid working in NHS and private hospitals. Locum doctors, locum allied health professionals, agency nurses and healthcare assistants can also complete these e-learning courses.

## Course aims

The aims and objectives of this online Care Certificate – 15 Care Standards training courses package are to prepare those who are new to the care sector to their roles. Learners will also improve their understanding of the various legislation and regulations that govern the health and social care sectors.

## Learning outcomes

On completion of this online Care Certificate – 15 Care Standards training courses package, the learner will have a good understanding of the following standards:

- Understand your role,
- Your personal development,
- Duty of care,
- Equality and diversity,
- Work in a person-centred way,
- Communication,
- Privacy and dignity,
- Fluids and nutrition,
- Awareness of mental health, dementia and learning disability,
- Safeguarding adults,
- Safeguarding children,
- Basic life support,
- Health and safety,
- Handling information, and
- Infection prevention and control.

## Course content

This online Care Certificate – 15 Care Standards training courses package covers the following standards:

- Care Certificate Standard 1. Understand your role
- Care Certificate Standard 2. Your personal development
- Care Certificate Standard 3. Duty of care
- Care Certificate Standard 4. Equality and diversity
- Care Certificate Standard 5. Work in a person-centred way
- Care Certificate Standard 6. Communication
- Care Certificate Standard 7. Privacy and dignity
- Care Certificate Standard 8. Fluids and nutrition
- Care Certificate Standard 9. Awareness of mental health, dementia and learning disability
- Care Certificate Standard 10. Safeguarding vulnerable adults
- Care Certificate Standard 11. Safeguarding children
- Care Certificate Standard 12. Basic life support
- Care Certificate Standard 13. Health and safety
- Care Certificate Standard 14. Handling information
- Care Certificate Standard 15. Infection prevention and control

## Why is this online Care Certificate - 15 Care Standards training courses essential?

Following the recommendations of the Cavendish Report 2013, The Care Certificate was introduced to:

- Build on and replace the Common Induction Standards (CIS) and National Minimum Training Standards (NMTS), and
- Set out specific learning outcomes, competencies and standards that will ensure caring and compassionate quality of care.

The Care Certificate delivers public confidence in the provision of healthcare services and sets out a benchmark to which standards can be assessed.

[Click Here to Buy this Course](#)



Mandatory Training Group

★ ← →  
Learn. Develop. Comply

## HOW IT WORKS?

### Instant Access

- Gain instant access to your course(s) upon purchasing through our website
- Login credentials are sent immediately to the customer to the email address provided during the checkout process
- We also advise all customers to check their spam and junk mail folders in case your mail server has diverted the email there

### Online Support 24/7

- Customer service teams interact with clients through email and live chat support.

### Refund policy

- To request a refund, you should email our support team with your receipt stating why you would like to be reimbursed.
- You, or your learners, must not complete the training to make a valid refund claim.
- Any courses that have been completed and those with certificates achieved will not be valid for a refund.

### Learn Anytime, Anywhere, On Any Device

- Learn at your own pace, at a time and place convenient to your circumstances
- Individual learners can access their course material(s) 24/7 for 365 days from the date of purchase
- In the case of organisations that order multiple licences for future use, the countdown will start when learners are allocated to the training course(s)

### Assessment and Certification

- Unlimited attempts to complete end of course assessments
- On successful completion, download, print/save quality-assured CPD certificate

### 100% Money Back Guarantee

- We want you to be completely satisfied with your training. We offer a 14-day money-back guarantee if you are not 100% satisfied.

Care Certificate - 15 Care Standards -  
15 Online Courses - CPDUK Accredited

## ASSESSMENT AND CERTIFICATION

### End of course assessment

At the end of this course, learners are required to complete an online end of course assessment. On successful completion of the assessment (80% pass mark), learners may download a FREE CPD certificate from their profile page.

### Certification

On successful completion of this e-learning course and end of course assessment, the learner may download, save and/or print a quality assured CPD certificate (recognised internationally). Our CPD certificate can be used to provide evidence for compliance and audit or Continuing Professional Development (CPD).

### Course accreditation

The CPD Certification Service accredits all our online training courses and programmes as conforming to universally accepted Continuous Professional Development (CPD) guidelines. Our online training courses meet the latest guidance and best practice recommendations.





## WHY CHOOSE US?

The benefits of using our accredited e-learning courses in the workplace include:

- CPDUK accredited e-learning provider
- Ofqual approved training centre (UK qualifications)
- Internationally recognised CPD and Ofqual approved certificates
- Wide range of courses and qualifications that meet UK legislation and guidelines
- Over 500 online courses and programmes that cover multiple sectors
- Free blended learning environment for individuals and organisations
- Immediate access to online courses and programmes
- Highly interactive e-learning portal
- Substantial cost reductions (no travel fees and other expenses)
- Self-paced online learning
- Low carbon footprint through e-learning
- Repository of online learning materials and assessments
- Fully qualified and experienced trainers, instructors and assessors
- Experienced subject matter experts and content developers
- Conversion of existing classroom courses to e-learning courses
- All training courses meet the latest guidance and best practice recommendations.



### Civility in the Workplace Training Course for Global Executives

*"YPO is the premier global leadership organisation for more than 28,000 chief executives in over 130 countries and the global platform for them to engage, learn and grow. We approached The Mandatory Training Group to develop an online training programme focusing on improving workplace civility. Their team developed excellent learning materials tailored to our organisational needs. With their support, we rolled out the civility in the workplace training programme to over 300 executives around the world."*

Nicolle Billmyre, YPO, Texas, USA



### City and Hackney

Clinical Commissioning Group

### Counter Fraud, Bribery and Corruption Training for NHS Providers

*"NHS City and Hackney Clinical Commissioning Group (CCG) is an NHS organisation led by local GPs. The Mandatory Training Group provided us with tailored courses focussing on tackling fraud, corruption and bribery for all our staff across various sites. The e-learning courses helped us to meet statutory and regulatory requirements".*

Harriet Griffiths, NHS City and Hackney CCG, London, UK



### Accredited Training Courses, Programmes and Regulated Qualifications

*"Reed is the largest platform for jobs, recruitment and courses in the UK. The Mandatory Training Group is one of our most trusted providers of continuing professional development (CPD) programmes and regulated qualifications. They have provided us with a wide range of learning materials ranging from soft skills, personal development, health and safety, among others. These courses help many job seekers to improve their skills and comply with the current UK and European laws".*

Mansh Bhatti, Reed Courses, London, UK

*“When we set up our business, we were looking for a reliable training provider for the healthcare multi-disciplinary team (MDT). We worked with The Mandatory Training Group to establish our training needs for each group of professionals. Their experience was invaluable, helping us to design new courses and assessments to meet the commissioners’ and regulatory requirements”.*

Anne Joy, OSD Healthcare, Hemel Hempstead, UK



Healthcare choice for **everyone** **Statutory and Mandatory Training for Healthcare Providers**

*“All our senior clinicians were delighted with the delivery of the mandatory training courses. They found the course leaders to be very flexible with allocating more time to certain areas at request. The course contents that LearnPac had designed were tailored to our workforce, which helped them improve their understanding of the subjects. The application of legislative concepts to practice was excellent”.*

Sophie Hartley-Jones, OneHealth Group, Sheffield, UK

## Online Training and Development for the Public Sector



*“We work with various public sector organisations. Statutory and mandatory training is essential for all our placements. We used LearnPac for the blended learning environment they provide for our staff. The online statutory and mandatory training courses adequately meet our regulatory requirements. LearnPac’s learning management system enabled us to manage our learners and quickly sort out compliance for our workers. The flexibility of pricing and meeting our needs with the mandatory training was beneficial.”*

David Sanchez, Eden Brown Synergy, London, UK



**Blended Train the Trainer Courses for Healthcare Providers**

*“We were looking to provide resuscitation and first aid training for clinical and non-clinical staff internally. The Mandatory Training Group stood out because they provide comprehensive blended learning solutions. Our internal trainers and facilitators were able to complete the theory training and assessments in advance. The practical sessions were packed with meaningful activities throughout the day. The lead trainers also helped us to complete training needs assessments”.*

Kate McLoughlin, Nuffield Health, Bournemouth, UK

# LEARN. DEVELOP. COMPLY.

The Mandatory Training Group is the leading UK provider of accredited statutory and mandatory training courses for all sectors, including health and social care, education, local government, private and charity sectors.

We have supported over one million learners to reach their potential through e-learning courses and qualifications using our interactive online learning portal.

## WEBSITE

[The Mandatory Training Group - Online Training Courses](#)

## WORKING HOURS

Mon - Fri / 9:00AM - 5:00PM

## Online Training Courses, Programmes & Qualifications

The Mandatory Training is the leading UK provider of accredited online courses,

1. Business and Entrepreneurship
2. Health and Safety
3. Health and Social Care
4. IT and Cyber Security
5. Leadership and Management
6. Mental Health Awareness
7. Microsoft Office
8. Personal and Professional Development
9. Statutory and Mandatory Training
10. Soft Skills Development