



CCTV Operator

Highfield Level 2 Award for Working as a CCTV Operator (Public Space Surveillance) within the Private Security Industry

This regulated qualification is ideal for anyone wishing to work as a CCTV operative as it provides them with the necessary skills and knowledge to apply for an SIA licence in this field. It has been developed to meet the requirements of the Security Industry Authority (SIA). Subjects covered include roles and responsibilities of CCTV operators, codes of practice, operational procedures and guidelines, CCTV equipment and operation and surveillance techniques.

How long will it take me to achieve this qualification?

This qualification must be undertaken over a minimum of 3-days.

How is the qualification assessed?

It is divided into 3-units and is assessed through two multiple-choice examinations and a practical test. These units are as follows:

Unit 1: Working within the Private Security Industry

Assessed by a 1-hour, 40-question, multiple-choice examination. Learners must achieve a score of at least 28 out of 40 to pass this unit.

Unit 2: Working as a CCTV Operator within the Private Security Industry

Assessed by a 1-hour, 40-question, multiple-choice examination. Learners must achieve a score of at least 28 out of 40 to pass this unit.

Unit 3: Practical use of a CCTV System

Assessed by an externally set and internally assessed practical assessment. Learners must achieve a 100% pass mark.

What next?

Individuals achieving this qualification will be able to progress to the Highfield Level 2 Certificate in Providing Security Services (ROF), which provides the competency component of the apprenticeships in providing security services. It can also lead to further learning in other areas such as the Highfield Level 2 Award for working as a Door Supervisor within the Private Security Industry and the Highfield Level 2 Award for Working as a Security Officer within the Private Security Industry.

Where can this course be taken?

Through any Highfield approved training centre.

Qualification Number: 601/4961/9

Credit Value: 3