



Door Supervisor

Highfield Level 2 Award for Working as a Door Supervisor within the Private Security Industry

This regulated qualification is ideal for anyone wishing to work as a door supervisor as it provides them with the necessary skills and knowledge to apply for an SIA licence in this field. Subjects covered include behavioural standards, legislation relevant to the role, search procedures, powers of arrest, recording incidents and crime scene preservation, reducing risk, conflict management, communicating effectively and physical intervention.

How long will it take me to achieve this qualification?

This qualification must be undertaken over a minimum of **4-days**.

How is the qualification assessed?

It is divided into 4-units and is assessed through 3 multiple-choice examinations, 1-written test and a practical test. These units are as follows:

Unit 1: Working in the Private Security Industry

Assessed by a multiple-choice examination of 1-hour consisting of 40-questions. Learners must achieve a score of at least 28 out of 40 to pass this unit.

Unit 2: Working as a Door Supervisor within the Private Security Industry

Assessed by a multiple-choice examination of 1-hour 15-minutes and consisting of 45-questions. Learners must achieve a score of at least 32 out of 45 to pass this unit.

Unit 3: Conflict Management within the Private Security Industry

Assessed by a multiple-choice examination of 30-minutes and consisting of 20-questions. Learners must achieve a score of at least 14 out of 20 to pass this unit.

Unit 4: Physical Intervention Skills within the Private Security Industry

Assessed in two parts. Part one is a practical test and part two is a written test set by Highfield. Learners must achieve a 100% pass mark in both tests.

What next?

Individuals achieving this qualification will be able to progress to a Highfield Level 2 Certificate in Providing Security Services (RQF), which provides the competency component of the apprenticeships in providing security services. It can also lead to further learning in other areas such as the Highfield Level 2 Award for Working as a Security Officer within the Private Security Industry and the Highfield Level 2 Award for Working as a CCTV Operator (Public Space Surveillance) within the Private Security Industry.

Where can this course be taken?

Through any Highfield approved training centre.

Qualification Number: 601/4963/2

Credit Value: 5